

MEMBER STEPS

- * All trips are governed by the Office on Aging guidelines, policies & procedures.
- * Trip reservations must be made by calling or visiting the office during business hours (Mon-Fri, 9:45am-3:00pm). The bus driver may not take reservations.
- * Tipping the driver is strictly prohibited.
- * Food & beverages (besides bottled water) are not allowed on the bus.
- * Loud, inappropriate conversations & excessive use of cell phones are prohibited.
- * All members must remain seated while the bus is in motion & refrain from distracting the driver.
- * Members are allowed up to (4) standard shopping bags per trip. The driver is not permitted to physically assist members or their bags.
- * Return trips will not be made if you miss your pick-up/departure time.

Please refer to the "Policies & Procedures" brochure for our complete list of membership guidelines.